

Priyanka

Information Technology Director

Certified Six Sigma Black Belt, Prince2 and

ITILV3 Professional

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Delhi/ NCR

Recognized as an accomplished educationalist with comprehensive blend of hands-on professional and academic experience of 11+ years. A consummate academician who is passionate about the potential and impact of early education on a child's mind. An innovative teacher devoted to education and learning, with experience teaching at the Primary and Mid School levels. My strength lies in her commitment towards helping young students develop and realize their full potential, not only in studies but also personally. Strong philosophy of teaching, and knowledge in different methods to motivate students to develop their expertise in specific areas. Dedicated partner to the school programs and outreach events that help promote learning and support the student community. Samreen is consistently recognized for her leadership and excellent people management skills. Currently, is undergoing training to takeover new challenges as the coordinator.

Experience

Since Oct 2015	Faculty Member - Modern Generation Private School Muscat, Oman - Grades: III & IV
Sep 2014 – Mar 2015	Faculty Member - Beaconhouse Muscat, Oman - Grades: VII & VIII
Jun 2013 – Jun 2014	Coordinator - Beaconhouse Newlands Lahore, Pakistan - Grades: Grades: VI, VII & VIII
Aug 2011 – May 2013	Faculty Member - Beaconhouse Newlands Lahore, Pakistan - Grades: III & VI
Mar 2001 – Aug 2001	Faculty Member - Beaconhouse Newlands Lahore, Pakistan - Grades: III & VI

Affiliations

- 2009: Master of Arts (English) - University of the Punjab, Lahore, Pakistan
- 2007: Bachelor of Education - Preston University, Lahore, Pakistan

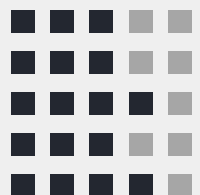
Skills

Curriculum Development

Learning Experience Design

Instructional Methodologies

Knowledge Management



Trainings & Certification

Since 1996:	Member – Pakistan Engineering Council
1998:	Vice President – Rotary Club
1992 – 1996:	Coordinator – Girls Society

KRA's within Ford Motor Company - IT Skill Team Since Mar 2007

Since 2017 - IT Delivery Manager - Cyber Security & Controls

2014 – 2016 - Global IT Offsite Delivery Center

(ODC) & IT Supplier Relationship Manager

2011 – 2013 - IT Auditor

2007 – 2010 - IT Project Manager

ODC / STRATEGY / VENDOR MANAGEMENT

- Established and Managed Operations of 12+ designated Offsite
- Delivery Centers in coordination with IT Vendor Partners such as
- Cognizant, Tech Mahindra, IBM, Infosys, Altimetric, Geometric and
- Thirdware with strength of around 1000 resources spanning across
- multiple software technologies.
- Instrumental in ramping up Offsite-Delivery-Centre from 4 to 13
- centers as part of Strategic initiative. Shown Significant value additions
- in terms of Cost, Resource optimization, Demand Management &
- Program Risk Mitigation.
- Rolled out tactical to strategic VDI Migration of Offsite Delivery Center.
- Instrumental in rolling out of MSXi for Indian Operations.
- Project Linking Physical resources with Financials for Accurate
- Management Reporting and Bonus Metrics across Organization
- Developed procedures for accurate tracking of Bonus Metrics across
- organization.

CYBER SECURITY

- Led and performed over 26 Information Technology Audits and Risk Assessment for Ford IT Infrastructure along with working on
- applications that include Manufacturing Plant IT, Data Centers, Credit Banks, Joint Venture, Application Development Units global
- locations inclusive of Europe, USA, and Asia Pacific Regions
- Administering the security and compliance of IT Assets (both Infrastructure and Applications) across Asia Pacific Region and
- Australia. –
- Rolling out new strategic initiatives across Asia Pacific Region on Cyber Security
- Connected X Ecosystem Cyber Security Research & Development.
- Instrumental in consolidating many un-accounted Shadow IT Assets under Compliance purview along with rolling out the process
- to
- Ensure compliance for Shadow IT contracts at the purchasing scrutiny level.

APPLICATION TECHNOLOGY MANAGEMENT

- Technology Consultant and Panel Judge for In-House Innovation Events
- Providing Production Support Leadership to the project and application Technology support teams and standing responsible for the
- deliveries, SLA and IT Security & Control being met by the 34 applications working under my portfolios, which are running on
- different technologies like – Mainframes, J2EE, Microsoft Technologies.
- Transition from OTD Applications (Around 30+) from North America to India for Production Support and Enhancement.
- Efficiency Improvement through Complexity Reduction (6 Sigma GB in reducing tickets arising due to Data issues) and Cross-
- Training of
- Resources; Implemented Six Sigma to improve the efficiency of Application Support which comprises of over 25 diversified
- technologies.
- Technology Migration of Critical Applications. Ensured mandatory compliance requirements by managing the technology migration
- of critical migrations.
- Rolled out new request center tool across Asia Pacific Region.
- Conducted the global benchmark study on Application Support Model and rolled out new incident and problem management tools.
- KRA's within Air2Web India, Chennai, Tamil Nadu as Program Manager - Jul 2006 –Mar 2007
- Proficiently launched scalable, efficient and robust Mobile Enterprise SMS platform.
- Led the development, launch and operations of Commercial Mobile Content platform by integrating all the leading Mobile Telco
- carriers in India and abroad in addition to different rich content providers.
- Handled the development and commercial launch of Mobile Content platform by integrating all the leading mobile Telco carriers in
- India and abroad in addition to various rich content providers.
- Actively participated in architecting software solutions using modern tools and technologies in J2EE.

Past Experience's

- Special Protection Group, Govt. of India, New Delhi Nodal Officer, Information Technology Aug 2001 – Jun 2006
- Cabinet Secretariat, New Delhi Technical Officer Jan 1986 –Jul 2001

Academics

- 1984: B.Sc. (Physics) from University of Madras